

## **SMS Terms and Conditions**

### **1. SMS Consent Communication:**

Information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

### **2. Types of SMS Communications:**

If consent has been given to receive text messages from Karloo Logistics Ltd., messages may be received related to the following: "Conversations"

Example1: Welcome to Karloo Logistics Ltd. Reply STOP to opt out.

Example2: Please call me back at my number 6477861133. Reply STOP to opt out.

Example3: Hey, Please confirm the delivery has been completed? Reply STOP to opt out.

Example4: Thank you for reaching out to Karloo Logistics Ltd. We've received your inquiry and are working on it. Our team will update you within 24-48 hours.

For any further questions, feel free to reply or contact us at: +1 800-646-1476.

### **3. Message Frequency:**

Message frequency may vary depending on the type of communication. For example, up to 10 SMS messages per week may be received related to appointments/billing, etc..

### **4. Potential Fees for SMS Messaging:**

Standard message and data rates may apply, depending on the carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

### **5. Opt-In Method:**

Opt-in to receive SMS messages from Company's name can be done in the following ways:

We ask them verbally

### **6. Opt-Out Method:**

Opting out of receiving SMS messages can be done at any time by replying "STOP" to any SMS message received. Alternatively, direct contact can be made to request removal from the messaging list.

**Karloo Logistics Ltd.**

## **7. Help:**

For any issues, reply with the keyword HELP. Alternatively, help can be obtained directly from us at by contacting us through contact info provided at the end of this document

Additional Options:

If SMS messages are not desired, the SMS consent box on forms can be left unchecked.

## **8. Standard Messaging Disclosures:**

Message and data rates may apply.

Opt out at any time by texting "STOP."

For assistance, text "HELP" or visit our [\[Privacy Policy\]](#) and [\[Terms and Conditions\]](#) pages.

Message frequency may vary

## **9. Contact Us**

If you have questions about these terms and conditions please contact us:

**Email:** [info@karloologistics.com](mailto:info@karloologistics.com)

**Web:** <https://karloologistics.com/>

**Phone:** +1 800-646-1476